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Your CallRail performance report

Report date: from 01/01/2017 to 31/12/2017
Compared to: from 02/01/2016 to 31/12/2016

Duration: 365 days

Total number of calls made

3,623
Total calls

-25.13%
« 4,839

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Total calls duration time

08:57:06
Total calls duration time

-3.95%
« 09:19

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Average call time

00:07:49
Average call time

10.61%
« 00:07:04

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Total calls answered

2,908
Total calls answered

-2.58%
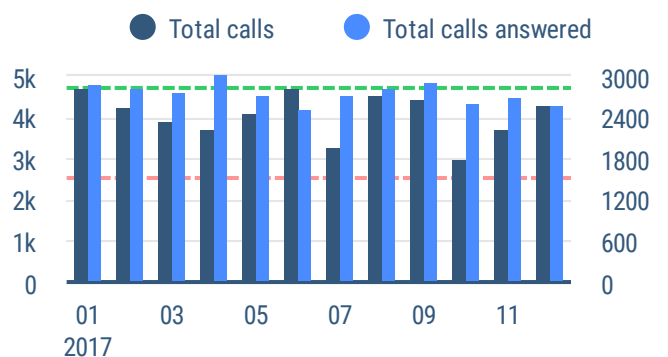« 2,985

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Total voicemails

Write your insights or widget description here

296
Total voicemails

-61.51%
« 769

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Calls made vs. Answered

● Total calls   ● Total calls answered

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Top countries

Country		Total calls	
🇺🇸	United States	4,985	13.73%
🇬🇧	United Kingdom	4,697	25.45%
🇦🇹	Austria	4,470	29.53%
🇮🇹	Italy	3,036	-4.71%

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Top cities

City		Total calls	
🏢	London	4,978	22.19%
🏢	Sydney	3,495	4.42%
🏢	New York	3,102	-2.7%
🏢	Chicago	3,021	-2.33%

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Top states

State		Total calls	
🗺️	New York	3,201	-1.48%
🗺️	Texas	3,116	
🗺️	Oregon	3,108	0.91%
🗺️	Missouri	3,086	1.75%

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KPI's

📞	Total calls	3,132	-20.63%	💬 Conversations	1,085,744	269.42%
📼	Total voicemails	329	-62.87%	⏱️ Average call time	00:06:02	-7.65%

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